

2018 – 2019 TELECOMMUNICATIONS NETWORK ANNUAL EMBARGO

Start of Embargo:

Friday 5:30 PM December 14, 2018

The annual network embargo will commence at 17:30 pm on Friday, 14th December 2018 and continues through to 07:00 am on Monday, 14th January 2019.

End of Embargo:

Monday 7:00 AM January 14, 2019

There are a number of important restrictions imposed by telecommunications service providers generally at this time of the year.

During the Prescheduled - Embargo period

- 1) Most Orders for standard services will be accepted and processed as usual, however due to network and carrier embargos, services will experience extended delivery and connection times. This may affect order delivery times both before and after the scheduled embargo.
- 2) Provisioning and processing activities associated with Telecommunication services and any network re-configuration activities, will not be undertaken;
- 3) Services that requires hardware or software upgrades provided through the major network or hardware providers will not be undertaken;
- 4) International manufacturers for Business Hardware and Specifically Telecommunications Goods for Business purposes will also be subject to this embargo.
- 5) Orders affected by this embargo will recommence its processing from the date of the embargo completion and begin its processing from the initial stages.
- 6) A reduction in planned network activity will be in place and exceptions are only made to emergency only work, to reduce the risk of outages affecting customers.

Kind Regards

Trikon

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